

## Position for Hire: Patients' Right Advocate

San Francisco Mental Health Clients' Rights Advocates, the state-mandated County Patients Rights Advocacy agency, has an opening for a Patients' Rights Advocate. We are seeking candidates who have experience working with mental health clients in acute or community settings.

New advocates are expected to learn to perform the role and responsibilities delineated in California Welfare & Institution Code 5520:

- Receive and investigate complaints from or concerning recipients of mental health services residing in licensed health or community care facilities regarding abuse, unreasonable denial or punitive withholding of rights.
- Monitor mental health facilities, services and programs for compliance with statutory and regulatory patients' rights provisions.
- Provide trainings and education about mental health law and patients' rights to mental health providers.
- Ensure that recipients of mental health services in all licensed health and community care facilities are notified of their rights.

### Qualifications:

- Must have experience working with mental health clients.
- Be willing to advocate for clients' self-stated goals.
- Be able to learn and put into practice pertinent federal, state and San Francisco laws and policies.
- Good writing skills.
- Undergraduate degree a plus.
- Second language desired.
- Peers most welcome.

This is a full-time position (40 hr. per week) with full medical, dental and vision benefits. Minimum \$20/hr. and up depending on experience.